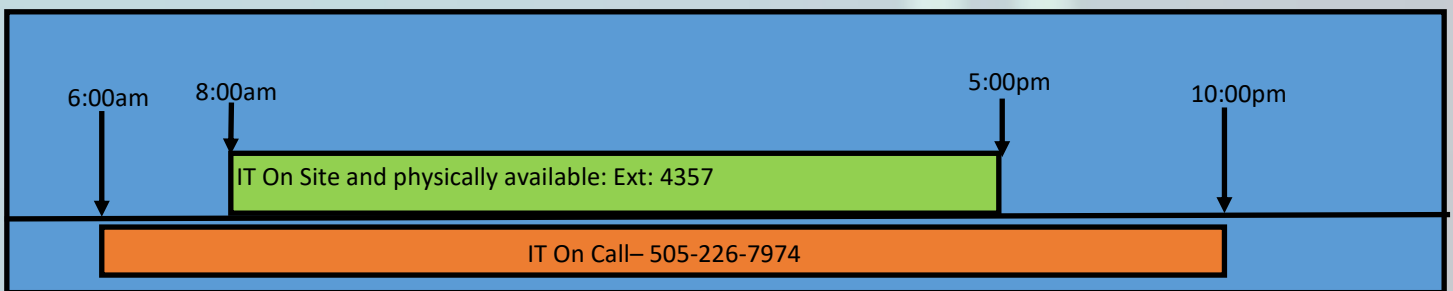# Information Technology Department
Hours of Operations

The IT team strives to be available physically for all employees during the day from 8am-5pm Monday through Friday . We ask that all employees submit tickets to Support@lfmctr.org or you can call the on -call number 505-226-7974 or Ext: 4357 from 6am-10pm Monday through Friday.

Please refrain from Paging for IT as is not an acceptable way to request support.

Contact Person	Contact
IT Main Line: M-F 8am-5pm	Phone: 505-395-5231 EXT: 4357
IT On Call: M-F 6am-10pm S-S 8am-9pm	Phone: 505-226-7974 Ext:4357
Joshua Billiter— IT Manager	Phone: 505-395-5236 Ext: 2246 Cell: 909-685-0680 (text is accepted)

If you can not get ahold of IT during these hours please call Joshua directly, he will respond as soon as he is able.

Weekday schedule

6:00am   8:00am   5:00pm   10:00pm

IT On Site and physically available: Ext: 4357

IT On Call— 505-226-7974

Weekend schedule

800am   9:00pm

IT On Call— 505-226-7974

Holidays are emergency only.